

25 June 2020

POST-CIRCUIT BREAKER – PHASE TWO **GRADUAL REOPENING**

As of 19 June 2020, Singapore has embarked on a Phase Two of its post-Circuit Breaker Reopening. Titled 'Safe Transition', Phase Two is a welcome one as more activities and public places have resumed operations.

Continuing to follow strict guidelines and control measures, ADA has made the following adjustments, as well as the resumption of some programmes and services.

1. New Horizon Centres (NHC)

All four New Horizon Centres (Bukit Batok, Jurong Point, Tampines, Toa Payoh) will resume regular operations from 29 June 2020 onwards. NHC (Bukit Batok), which was previously appointed by Agency of Integrated Care as one of Singapore's designated senior care centres, will revert to its regular operations as an ADA dementia daycare centre. Opening hours of the centres are from 7.30am to 6.30pm.

Due to Control Measures, there may be some temporary changes to the operations at the centres, such as:

- Changes in pick up times for clients who require van transport
- Reduced capacity of the centres and reduced number of clients received per day
- Safe Distancing within centre facilities
- Temperature-taking, travel declarations and SafeEntry registrations for clients and family members who visit the centres
- Wearing of face masks at all times within centre facilities

All affected families will be informed by Centre Managers and Care Staff, and assistance will be rendered where necessary.

2. Family of Wisdom (FOW) Centres

All three Family of Wisdom Centres (Bendemeer, Tiong Bahru, Toa Payoh) will remain closed until further notice. All affected families will be informed by Centre Managers and Care Staff. Families will be kept in touch by the Centres and assistance rendered will be where necessary.

3. ADA Café

ADA Café, located at Agape Village, will resume operations from 24 June 2020 onwards. Operating hours of ADA Café are from Monday to Friday, 8.30am to 5.30pm.

4. Community-Based Programmes

| Programme | Details |
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| Voices for Hope | Sessions for the current cohort have resumed virtually. Participants will be notified of the schedule directly. |
| Memories Café | All livestreamed sessions will be suspended until further notice. |
| Public Education Talks | All talks will be conducted virtually via online platforms. |
| Dementia-Friendly Communities (Kebun Baru, Ang Mo Kio and Bishan-Toa Payoh) | ADA designated staff will continue supporting the communities, following the respective Community Partners' decisions. |

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| Journey with Arts & Dementia (JADe) | All sessions will be conducted virtually for upcoming training, attachment and practicum. |
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5. Training Courses

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| All in-person training will be cancelled and/or postponed until further notice. Where feasible, training will be delivered using virtual classrooms or self-paced e-learning. |
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6. Caregiver Support Services

| Programme | Details |
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| Caregiver Support Groups | From May 2020, all caregiver support group sessions are conducted virtually. Please visit ADA's website for latest schedule and further information . |
| Eldersit Respite Care Service | From 1 July 2020 onwards, there will be a gradual resumption of Eldersit service. All clients and families affected will be informed directly. ADA will continue accepting referrals, to be placed on waitlist for future assessment. |
| Person-Centred Home-Based Intervention | ADA will provide telephone support for existing clients. Home visits will be conducted only when necessary. |
| Casework & Counselling | ADA will continue accepting referrals (screening, intake and support) via telephone. Those who need counselling support can call the ADA Helpline at 6377 0700 (Monday to Friday, 9am to 6pm). |
| Post-Diagnostic Support | |

7. Volunteering

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| ADA has ceased and/or postponed all non-essential volunteer events. While ADA will accept sign-ups for new volunteers, volunteers will be placed on waitlist for future deployment, as regular volunteering programmes are temporarily ceased. Where feasible, virtual volunteering may be carried out using online platforms for event based/ad-hoc volunteering. |
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8. ADA Headquarters

ADA staff are currently telecommuting, hence ADA's headquarters at 20 Bendemeer Road will remain closed in Phase Two.

We thank you for your cooperation and patience while we try our best to reduce the risks of infection, especially amongst our vulnerable clients, and we apologise for any inconveniences caused due to these measures.

ADA will continue to ensure that the proper care and support is rendered to families and their loved ones with dementia. For more information, please write to info@alz.org.sg or call the ADA Helpline at **6377 0700** (Monday to Friday, 9am to 6pm).

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For further announcements, refer to <http://alz.org.sg/advisory>.