

4 APRIL 2020

**UPDATE ON COVID-19 OUTBREAK –
CLOSURE / SUSPENSION OF ADA PROGRAMMES & SERVICES FROM 7 APRIL TO 4 MAY 2020**

From 7 April to 4 May 2020, ADA will suspend the following programmes and services. This is in line with the advisories issued by the Ministry of Health (MOH) and Agency for Integrated Care (AIC) on 3 and 4 April 2020. For more information on the advisories, please visit MOH's website [here](#).

Affected programmes and services include:

1. New Horizon Centres (NHC)

All four New Horizon Centres (Tampines, Toa Payoh, Bukit Batok, Jurong Point) will close from 7 April to 4 May 2020. All affected families will be informed by Centre Managers and Care Staff. Families will be kept in touch by the Centres and assistance rendered where necessary.

2. Family of Wisdom (FOW) Centres

All three Family of Wisdom Centres (Bendemeer, Toa Payoh, Tiong Bahru) will close from 6 April to 4 May 2020. All affected families will be informed by Centre Managers and Care Staff. Families will be kept in touch by the Centres and assistance rendered where necessary.

3. ADA Café

ADA Café, located at Agape Village, will close from 7 April to 4 May 2020.

4. Community-Based Programmes

Until further notice, ADA will suspend the following community-based and outreach programmes:

Programme	Details
Voices for Hope	With immediate effect, all sessions will be postponed. Participants will be informed of the new dates directly.
Memories Café	With immediate effect, all livestreamed sessions will be suspended until further notice.
Public Education Talks	With immediate effect, all current engagements will be cancelled. ADA will also not be accepting new requests until further notice.
Dementia-Friendly Communities (Kebun Baru, Ang Mo Kio and Bishan-Toa Payoh)	ADA designated staff will continue supporting the communities, following the respective Community Partners' decisions.
Journey With Arts & Dementia (JADe)	All sessions will be suspended until further notice.

5. Training Courses

All courses, including training for family caregivers, foreign domestic workers, professional caregivers and the general public, for the months of April and May, will be cancelled and/or postponed.

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ADA will continue to take registrations for courses running from June 2020 onwards. Where feasible, training for community partners may be delivered using virtual classrooms or other forms of e-learning.

6. Caregiver Support Services

Until further notice, ADA will temporarily cease and/or postpone the following programmes and services:

Programme	Details
Caregiver Support Groups	With immediate effect, all support group sessions will be rescheduled to a later date. ADA will also temporarily cease any upcoming registrations until further notice.
Eldersit Respite Care Service	With immediate effect, all respite care home visits will be temporarily ceased. ADA will continue accepting referrals, to be placed on waitlist for future assessment.
Person-Centred Home-Based Intervention	With immediate effect, all home visits will be temporarily ceased, with the exception of high-risk clients only. Instead, ADA will provide telephone support for existing clients.
Casework & Counselling	ADA will continue accepting referrals (screening, intake and support) via telephone. Those who need counselling support can call the ADA Helpline at 6377 0700 (Monday to Friday, 9am to 6pm).
Post-Diagnostic Support	

7. ADA Headquarters

Operations staff are currently telecommuting, hence ADA's headquarters at 20 Bendemeer Road is closed from 7 April to 4 May 2020.

8. Volunteering

ADA has ceased and/or postponed all non-essential volunteer events. ADA will also be closing sign-ups for new volunteers until further notice.

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We thank you for your cooperation and patience while we try our best to reduce the risks of infection, especially amongst our vulnerable clients, and we apologise for any inconveniences caused due to these measures.

Despite these latest measures, ADA will ensure that the care and support is rendered to families and their loved ones with dementia.

For more information of any of the programmes and services affected, please write to info@alz.org.sg or call the ADA Helpline at **6377 0700** (Monday to Friday, 9am to 6pm).

For further announcements, refer to <http://alz.org.sg/advisory>.